



# गुजरात केन्द्रीय विश्वविद्यालय

(भारत की संसद के अधिनियम सं. 25, 2009 के तहत स्थापित)

## CENTRAL UNIVERSITY OF GUJARAT

(Established by an Act of Parliament of India, No 25 of 2009)

Sector-29, Gandhinagar-382030

### CITIZEN'S CHARTER

#### MISSION

The mission of Central University of Gujarat (CUG) is to provide access to quality education and create opportunities for encouraging students to effectively engage with emerging innovations and technological challenges, international competitiveness and leadership in thought as well as in action. CUG is also conscious of the importance of developing entrepreneurial and scholastic abilities for creation of knowledge, wealth and prosperity for the country as well as peace and happiness for human beings.

#### VISION

The vision of CUG is to establish itself as a centre of excellence with social commitment by integrating modern, scientific and technological knowledge and skills with the basic human ethos and values. The University shall set forth a model in teaching, research and personality development and create skilled human resource with a sense of responsiveness towards society, the country and the world at large.

We strongly believe in the fact that the university belongs to people, students, parents and all other stakeholders in the society. It is with this belief that the University is striving to fulfill these values, vision and mission in pursuit of educational excellence. Our values are not restricted to discovery (explore and bring to light new knowledge and ideas in different disciplines of study), creativity (inspire in our work with imagination and innovative ideas), excellence (highest quality approach in endeavors and service to stakeholders), integrity (greatest responsibility and accountability) and service to mankind, but also to adopt holistic and inclusive completeness to address all such issue related to education and welfare of the society.

Service to stake holders in the University is an essential component of CUG's policy. The motto of the mission is to provide access to education to all and to develop human resources to meet the

societal needs. Apart from imparting quality education to students, it intends to provide student support service and user friendly ICT based information updates, open WIFI in the campus, and student-friendly administrative and educational services. The University is committed to the welfare of all stakeholders to make this University a model of Center of Educational Excellence with a holistic approach towards comprehensive development and welfare of its students and employees with a commitment to the society. Attempts towards the integration of University-Society and University-Industry Interfaces are being made constantly at Central University of Gujarat.

### **Concerns and Service**

**Students:** Awareness, facilities, fee reduction, affordable education, grievances redressal mechanism, accident insurance, on campus free medical facilities, and scholarships are available to students. Every student shall be given the liberty to choose selected courses under Choice Based Credit System in their respective programmes. Life skills, personality development, computer application training, communication skills are made available to all students of the University to nurture their holistic development. Facilities of Career and Counselling Cell, Placement Cell and Personality development programmes under WSEP and Remedial Programmes are available. Student's overall welfare and progress are monitored by Dean of Student Welfare and grievances are suitably addressed. With a motto of education to all, the University is continuously expanding and upgrading its pool of programmes to help student community to encourage their zeal for pursuing higher studies. The University has opened a suitable Placement Cell for all students in pursuing their attempt to get suitable jobs. The University assures social equity and provides equal opportunity to address issues of education and social welfare of all backward and socially weaker sections.

**Employees:** Welfare measures including free health check-up, on campus medical facilities, reimbursement of medical expenditure, group insurance, training programme, and need-based services are available for employees and local people. Basic amenities for the campus residents also consists of multi gym, on-campus postal and banking facilities with ATM, a photocopying centre and cafeteria, a Women's Room, protection of women rights and gender issues. We have made our University plastic free and a non-smoking area.

**Parents:** Awareness on the educational opportunities for their children through media. Counselling and University parent interaction is being conducted to address specific issues and to contribute towards development of programmes and facilities in the University.

**Public:** University supports welfare opportunities to the society through awareness programmes and outreach activities. The eco-village project of the University supports rural sustainable development through dissemination of “know how” on organic farming , vermicomposting and sustainable methods. The University has also a School Adoption and a Village Adoption Programme, along with tie-ups with Bharat Rural Livelihood Foundation (BRLF). The University is aware of eco-friendly approach to various environmental issues and has started investigating green energy alternatives. The university has opened an avenue for public participation for various societal, economic, developmental issues addressed by its different forums. Majority of the specific societal issues are regularly addressed by the chairs and forums created in the University for specific purposes. Adult Continuing Education programmes are addressed through Certificate and Diploma courses in foreign languages and a specifically designed programme in Analytical Chemistry for differently-abled students.

**Appellate Authority:** The appellate authority for all grievances concerning students, parents, employees and public shall be the Vice Chancellor. However, the Registrar, Dean of Students’ Welfare, Chairperson of the Departments, the Chairperson of the Internal Complaints Committee in that order shall look into conflicting issues and resolve them amicably and judiciously at their level.