

गुजरात केन्द्रीय विश्वविद्यालय

(भारत की संसद के अधिनियम सं. 25, 2009 के तहत स्थापित)

CENTRAL UNIVERSITY OF GUJARAT

(Established by an Act of Parliament of India, No 25 of 2009)

F. No. 55-39/2019-A&A./2\8

01.06.2023

Notification No. 12/AA-2023-24

Sub: Constitution of Students Grievance Redressal Committees (SGRC).

Ref.: (1) UGC's letter no.F.1-13/2022(CPP-II) dated 12.04.2023.

(2) Approval of the Hon'ble Vice Chancellor dated 30.05.2023.

In pursuance of UGC (Students Grievance Redressal) Regulations 2023, Hon'ble Vice Chancellor has constituted the Students Grievance Redressal Committee (SGRC) as under: -

| 1. | A Professor – Chairperson | 1. Prof. Manish, Dean, SIS |
|----|--|--|
| 2. | Four Professors/Senior Faculty Members of the Institution as Members | Prof. Tapas Kumar Dalpati Prof. Sarita Agrawal Prof. Bhawana Pathak Prof. Janak Singh Meena |
| 3. | A representative from among students to be nominated on academic merit/excellence in sports/performance in co-curricular activities-Special Invitee. | 1. Ms. Ankita Shukla, SoE |

The Committee will address all the grievances as per the defined in UGC (Student Grievance Redressal) Regulations 2023. Which includes complaint(s) made by an aggrieved student in respect of the following:

- i. admission contrary to merit determined in accordance with the declared admission policy of the institution.
- ii. Irregularity in the process under the declared admission policy of the institution.
- iii. Refusal to admit in accordance with the declared admission policy of the institution.
- iv. Non-publication of a prospectus by the institution, in accordance with the provisions of these regulations.
- v. Publication by the institution of any information in the prospectus, which is false or misleading, and not based on facts.
- vi. Withholding of, or refusal to return, any document in the form of certificates of degree, diploma or any other award or other document deposited by a student

मुखरण के ज़रेक विकासीयात्मार उभाग्रस । सारक्षकामा उद्दे शासकार

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for the purpose of seeking admission in such institution, with a view to induce or compel such student to pay any fee or fees in respect of any course or program of study which such student does not intend to pursue.

- vii. Demand of money in excess of that specified to be charged in the declared admission policy of the institution.
- viii. Violation, by the institution, of any law for the time being in force in regard to reservation of seats in admission to different category of students.
- ix. Non-payment or delay in payment of scholarships or financial aid admissible to any student under the declared admission policy of such institution, or under the conditions, if any, prescribed by the Commission.
- x. Delay by the institution in the conduct of examinations, or declaration of results, beyond the schedule specified in the academic calendar of the institution, or in such calendar prescribed by the Commission.
- xi. Failure by the institution to provide student amenities as set out in the prospectus or is required to be extended by the institution under any provisions of law for the time being in force.
- xii. Non-transparent or unfair practices adopted by the institution for the evaluation of students.
- xiii. Delay in, or denial of, the refund of fees due to a student who withdraws admission within the time mentioned in the prospectus, subject to guidelines, if any, issued by the Commission, from time to time.
- xiv. Complaints of alleged discrimination of students from the Scheduled Castes, the Scheduled Tribes, Other Backward Classes, Women, Minorities or persons with disabilities categories.
- xv. Denial of quality education as promised at the time of admission or required to be provided.
- xvi. Harassment or victimization of a student, other than cases of harassment, which are to be proceeded against under the penal provisions of any law for the time being in force.
- xvii. Any action initiated/taken contrary to the statutes, ordinances, rules, regulations, or guidelines of the institution; and
- xviii. Any action initiated/taken contrary to the regulations and/or guidelines made/issued by the Commission and/or the regulatory body concerned.

Registrar (Offg.)

To,

All Concerned Members



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